

IMPORTANT UPDATE – CLUB RE-OPEN 1ST JUNE



As you may be aware, the NSW government has advised on the further easing of restrictions on Clubs. The guidelines around these restrictions have now been confirmed by NSW Health.

We are looking at these guidelines closely to determine how they can be implemented in order to re-open the club safely on Monday 1st June.

Critically for clubs, appropriate venue safety, rather than how small the venue is, has now become the measure adopted by government for venue re-opening conditions. We are however advised that further change is still possible and subject to parliamentary drafting.

We have been strongly urged not to seek to push the boundaries of these very generous conditions to avoid significant reputational damage to the club, management and the industry. Members and guests will play a big part in helping us meet our responsibilities and objectives. Clubs will be required to have one or more CovidSAFE Marshalls that will be tasked with ensuring compliance with the 1 person per 4 sqm Rule as well as other Social Distancing protocols. **PLEASE** follow their directions and comply with their requests as they will be working to keep the club open for the safety and enjoyment of all.

The new guidelines allow for 50 people per dining area as currently defined however this means that although the capacity of the club may be determined by the number of dining areas, the limitations will be set by the floor area in relation to the 1 person per 4 sqm Rule and still subject to meeting Social Distancing protocols.

The club will be required to develop and implement a COVID-19 Safety Plan that should address matters relating to well-being of staff and customers. Members are advised of the following conditions of entry:

- **Capacity:** The club's patron capacity will not be exceeded and the number people in each room will be determined by the 1 person to 4 sqm Rule. Limits will be displayed at the entry to each room and patrons must be seated when consuming food and beverages.
- **Seating:** Seating will be reconfigured and limited to the number of people permitted in each area. Entry into various areas will be prohibited once limit has been reached.
- **Physical Environment.** We will create separate customer order and collection points to reduce the movement of customers within the venue and improve Social Distancing.
- **Dining Bookings:** Whenever possible we ask that you call in advance for bookings for The Family Brasserie. This will assist us with the management of traffic through the clubhouse and it will enable us to maximise the number of patrons that we can cater for. It will also help avoid disappointment in the event that we have reached our patron capacity. We ask that flexibility is exercised with booking times in order for us to cater to all requests. We also request that patrons wait for direction from catering staff in regards to seating allocation and be aware that there will be no more than 10 people sharing a table.
- **Crowding:** There will be physical distancing required in areas where people are asked to queue.
- **Service of Alcohol:** NSW Health have confirmed that the purchase and consumption of alcohol will not be ancillary to the purchase and consumption of food however it may only be consumed by customers whilst seated. Patronage will not be predicated on the consumption of food.

- **Gaming Machines:** Reconfiguration of gaming areas has been undertaken to ensure appropriate physical distancing between machines as required. Customers using gaming machines are included in the club's patronage limit.
- **Commingling:** Customers from different seated table service areas should not co-mingle.
- **Hygiene:** We ask that patrons observe personal hygiene etiquette and wash hands thoroughly or utilise the sanitation stations that will be placed around the venue. Please dispose of hand towels in the bins provided.
- **Cash Handling:** Contactless payment options to be used.
- **Record Keeping:** All people entering the club including members will be required to sign in and possibly sign out. This will include the provision of a mobile number or email address. Where reasonably practical, the club is to keep these records for a period of at least 28 days. We are in consultation with our service provider to facilitate this process. We will ensure that records are used only for the purposes of tracing COVID-19 infections and are stored confidentially and securely.
- **COVIDSafe App.** The **COVIDSafe** app provides benefits that support contact tracing if required. The Commonwealth Privacy Act 1988 must be complied with in relation to the **COVIDSafe** app and members are encouraged to use the App.
- **CovidSAFE Marshalls:** Clubs will be required to have one or more CovidSAFE Marshalls, dressed to be highly visible and tasked with ensuring compliance with the 1 person per 4 sqm rule as well as other Social Distancing protocols.
- **Exclusion:** Staff and customers who are unwell will be excluded, even if they only have mild symptoms. The club may choose to utilise temperature measurement devices for this purpose.

It has been made clear that where there is ambiguity on how the reopening conditions apply to a club's circumstances, clubs are advised to take a conservative and risk-averse approach as penalties may apply and should provide sufficient cause for caution.

Penalties & Enforcement:

Sections 10 and 11 of the Public Health Act 2010 include severe penalties for breaching a public health order.

These include:

- 6 months imprisonment for an individual involved in the breach
- Penalty of \$55,000 for companies
- An order that the club be closed

Moreover, breaching the rules may endanger vulnerable community members and result in significant harm to the industry's reputation. The NSW Government has indicated that local council inspectors will be empowered to enforce a club's compliance with the reopening conditions, as well as police officers. The NSW Government has also indicated that clubs' compliance with the reopening conditions will be covertly audited by inspectors, who will not give clubs pre-notification.

We look forward to having you back in the club soon and again seek your cooperation and assistance in helping us provide you with a safe and enjoyable experience at Massey Park Golf Club.

Let's stay safe, let's stay aware, let's stay open.

Thank you for your cooperation.

On Behalf of the Board of Directors



MEMBERSHIP RENEWALS

Members will be receiving their membership renewals in the next few days. We ask that all members read the letter attached to their renewal notice carefully as it details the club's current position in relation to the impact of COVID-19. It also provides details of changes to the preferred payment options now available to members such as BPay or Electronic Funds Transfer.

We appreciate that these are very difficult times for all but we have been fortunate that golf has been allowed to continue albeit under limited circumstances for a brief period. The further easing of restrictions from the 1st June will allow increased access to club facilities and hopefully we can continue to remain healthy in order to return to some sort of normality although somehow things will not be quite the same.

Now more than ever, Massey Park Golf Club needs your commitment so we urge members to renew and if possible, renew by the due date. Your renewal will enable us to move forward knowing that we have the support and confidence of our members.

It is very important that you review your contact details as provided in your notification and advise of any changes. Changes to your details can be made via the Members' Portal on the club web site or by calling or emailing the office. It is important that we have accurate contact details for our members as this will help in keeping you abreast of club news. In addition, it will be used to notify members of AGM or any important club related matter in order to improve financial and environmental sustainability.

We trust that you and your family have navigated these difficult times safely and we look forward to seeing you back at Massey Park Golf Club in the very near future.