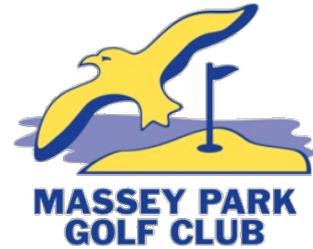**IMPORTANT COVID-19 UPDATE FOR MEMBERS**
MANDATORY CHECK-IN via SERVICE NSW APP
from 1ST JANUARY, 2021

Our previous communication sent yesterday advises that the
NSW Government has determined that the Service NSW app
will be mandatory for all hospitality venues to check-in all patrons, including members,
from the 1st January 2021.

This meant that in addition to signing in by using their Membership Card or Driver's
Licence to Sign-In to the club, all patrons were also required to Check-In to the venue
via the Service NSW COVID Safe Check-in Tool.

As with all things COVID-19 the situation is fluid and no sooner than we hit the 'Send'
button on our previous communication that we receive further notification from Clubs
NSW that Liquor & Gaming have provided them with a Statement of Regulatory Intent
(SRI) outlining a 'No Action' position in relation to signing in under the Registered
Clubs Act.

What this <u>now</u> means is that there will be no action taken against clubs if it is found
that patrons have not signed into the venue via the Sign-In terminal as long as they
have Checked-In and lodged their contact details via the Service NSW app.

The SRI however does go on to say that clubs are encouraged to maintain digital and
electronic sign-in systems where practicable.

As previously stipulated, the health and safety of our Members, Guests and staff is of
the upmost importance. We use the Sign-In Terminal to control the number of
patrons that we can have in the venue. It is an important tool for our staff to use, so
'when practicable" we will still be asking members to swipe in and out of the club and
asking visitors to sign-in as normal.

Therefore, it is strongly recommended that members download the Service NSW App
on to their mobile device if they haven't already done so. This is the simplest method
of checking in to Massey Park GC, or any other venue for that matter. You do not
need a My Service NSW account to use the app for Check-in purposes.

How can customers check-in using the NSW Government's COVID Safe Check-in tool?

1. When entering the venue and before proceeding to the Sign-In terminal, scan the
COVID Safe QR code with your phone camera or a QR code reader. The QR code can
be found on posters located in the entry foyer.

2. The smartphone will read the QR code and:

a. If the Service NSW app is already installed on the phone, this app will open and
prompt you to confirm contact details via the COVID Safe Check-in tool.

b. If the Service NSW app is not installed on the phone, you will be directed to a webpage where you will be given the choice to download the Service NSW app to check in OR check in using the Service NSW webform.

3. Once checked in via the Service NSW app, proceed to the club's Sign-In terminal and swipe your membership card or sign in 'when practicable' or if asked by our staff. On every occasion you will be required to show your phone confirmation from Service NSW to a staff member.

4. Don't forget to check-out from the sign-in terminal and app when you leave.

Any patron that does not have a smartphone, or can't access the Service NSW app will need to be checked in manually. Our friendly staff will be able to assist you with this process by using the Service NSW Concierge Webform.

The contact details submitted via the COVID Safe Check-in tool are stored securely on a NSW Government database. After **28 days,** the data is destroyed. The data will only be used by NSW Health for the sole purpose of COVID-19 contact tracing.

For more information about the CovidSafe check-in tool, click HERE

As you may be aware, we have also returned to the 1 patron per 4sqm rule which has resulted in the re-introduction of Social Distancing protocols within the venue.

We are committed to ensuring a safe and enjoyable experience for all members and guests and ask that you to
co-operate with staff and follow their instructions at all times.

Let's stay safe, let's stay aware, let's stay open.

Thank you for your cooperation.
On Behalf of the Board of Directors